

NEED HELP? GET IN TOUCH WITH YOUR RELATIONSHIP MANAGEMENT TEAM...



TELECOMS SERVICES

PAUL FRY

Relationship Manager
03300 245 816
paul.fry@bcrassociates.co.uk

As Relationship Manager, Paul is committed to improving your business operations. With over 18 years' experience in the telecoms industry, Paul has held many management positions throughout his career, where he gained valuable people management skills, expert industry knowledge and understands the importance of being highly customer focused.

Paul understands that every business is different, each with individual requirements. He aims to alleviate the pressure by becoming a key resource for your team, providing bespoke telecoms solutions, ongoing support, supplier management and technical guidance, allowing you to concentrate on your core business.



CLIENT SUPPORT

CHARLOTTE HOGG

Client Support Manager
03300 245 206
charlotte.hogg@bcrassociates.co.uk

Charlotte joined our Client Support team in September 2019. As a Client Support Manager, Charlotte's main role is to work closely with our relationship management team, providing the team and their clients with ongoing support to deliver our fully managed service, including executing contracts, liaising with suppliers, managing and resolving faults or issues and updating our CRM database.

Charlotte is a multi-tasker with a methodical and thorough approach to the project in hand, making her just the person for this role, which is fundamental in helping us provide outstanding customer service.



OUR SERVICES INCLUDE:



ENERGY



TELECOMS



BUSINESS SUPPLIES



INSURANCE



ADDITIONAL SERVICES