

NEED HELP? GET IN TOUCH WITH YOUR RELATIONSHIP MANAGEMENT TEAM...



NEW SERVICES

HELEN GARNER

Commercial Sales Manager
03300 245 266
helen.garner@bcrassociates.co.uk

Helen is your point of contact for advice and guidance relating to additional services that you may need from us. For information about the full range of services Helen can help with, please have a look at our website: www.bcrassociates.co.uk.

Helen has over 15 years' experience of the energy industry and specialises in the business energy market. She is responsible for the energy buying strategy for BCR Associates and advises the business, our Associates and our clients accordingly. She also works with suppliers to understand their practices and terms and conditions, as well as keeping up-to-date with the latest energy legislation and regulation.



CLIENT SUPPORT

HEATHER LOWRY

Head of Client Support
03300 245 484
heather.lowry@bcrassociates.co.uk

Heather is your point of contact for ongoing after sales assistance. She's the person to talk to about your current contract(s) and can help you with any billing queries, faults, issues or complaints you may have.

Heather has worked in client management and customer service for more than 14 years, including working at BT for over 6 years. At BCR Associates she leads the client support function, overseeing contract submission, project management and implementation, as well as providing a full client support service and day-to-day management of supplies. With a hands-on systematic approach, Heather is a natural problem-solver.



OUR SERVICES INCLUDE:



ENERGY



TELECOMS



BUSINESS SUPPLIES



INSURANCE



ADDITIONAL SERVICES